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ZEBRA

Remote Diagnostics
IMPROVE YOUR TOTAL COST OF OWNERSHIP

Avoid unexpected interruptions and expenses. Take the guesswork out of the performance and status of your Zebra scanners, such as the MP7000. With Remote Diagnostics, you have a simple, yet powerful tool, to gain real-time visibility into every aspect of your Zebra scanners. Such insight can help you validate the accuracy of asset information, set up procedures, proactively schedule maintenance and expedite troubleshooting.

Remotely Troubleshoot
When you've invested heavily in multi-plane scanning devices, you're more interested in repairing them onsite than replacing them. Remote Diagnostics can help you do so at greater speeds with less difficulty, reducing your total cost of ownership. Intuitive enough for first-time users, 123Scan makes it easy to access in a lab environment diagnostic data, such as the status of your imager's illumination sensors, camera, scale, boards and much more. Want to remotely access the diagnostics information of a fleet of scanners? We provide you two options: Zebra's Scanner Management Service (SMS) or Zebra's WMI (Windows Management Instrumentation) agent. Now, you'll have the insight to avoid disruptive failures.

Make Configuration Management Easy
Remotely confirm your fleet of scanners are properly configured. With Remote Diagnostics, you don't have to be onsite to check and validate every scanner setting. You can do it from a remote location to slash time and effort. Should you need to alter a setting, you can do so remotely in one of two ways: use WMI or our remarkably simpler solution, SMS.

Simplify Diagnostics
While other remote management solutions may offer some scanner information, we present you with an exhaustive list of asset information, statistics, parameter values and diagnostic data in an easy-to-understand manner. In fact, 123Scan's simple layout is the perfect vehicle for first-time users to access this data.

Detect Patterns
Identify your scanners' usage patterns. With Zebra's Remote Diagnostics, you can see at a glance how many items you have scanned, the minimum, maximum and average decode times, as well as the breakdown by symbology and the length of time the device has been powered on over its lifetime.

Go Beyond the Barcode
It takes more than hardware to resolve today's toughest scanning challenges. It requires intelligent software to address the needs of every stakeholder. That's why our data capture devices contain DataCapture DNA, the genetic code that simplifies the entire Zebra scanning experience. As one of the many tools of DataCapture DNA, Remote Diagnostics gives you real-time visibility into key performance metrics.

GAIN SCANNER VISIBILITY TO IMPROVE OPERATIONS
For more information, visit www.zebra.com/remotediagnostics
or access our global directory at www.zebra.com/contact

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