

# Ivanti Neurons for MDM

Discover, manage, secure and heal all your devices - no matter where they are

ivanti

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Client meetings

Shared calendars

Shopping

Managing screen time

Ordering food

Shared devices

# The Everywhere Work Elevated

Remote learning

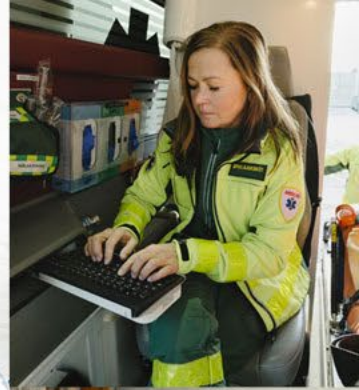
Authentication

Medical services

Document collaboration

Personal finance

Transportation



# Explosive growth of endpoints, data and remote workers

## Remote is the new normal

- ✓ Most employees will or want to work from home post-COVID.
- ✓ Increases with hybrid working.
- ✓ 79% of organizations plan to permanently accommodate hybrid work environments.

**50%**

Of organizations have  
12+ sources for asset inventory

**1/3**

Service management processes  
have no visibility into asset information  
and relationships

**41.6B**

Devices will exist by 2025  
which includes 79GB of data

# WFH fuels challenges in managing and securing endpoints

Your IT needs a 360° view of environment

**78%**

Malware  
(ransomware,  
trojans, exploit kits)

**61%**

Insecure  
network and  
remote access

**58%**

Compromised  
credentials

**56%**

Compromised  
endpoints

**47%**

Lack of  
endpoint  
enforcement

Source: Cybersecurity Insiders Endpoint and IoT Zero Trust Report

# Ivanti Neurons helps you think and do big things.

---

Human intelligence  
and intelligent  
technology working  
together to do  
amazing things

---

Proactively solves  
problems before  
they become issues

---

Go from having  
unknown blind spots  
to seeing around  
corners



## Endpoint & Risk Management

**Unified Endpoint Management + Security solutions** that enable you to delight your users with a personalized, secure work experience—everywhere.

Endpoint Mgmt.  
Modern Device Mgmt.  
Mobile Device Mgmt.  
User Workspace Mgmt.

Medical Device Mgmt.  
IIOT Device Mgmt.  
Rugged Device Mgmt.



Patch Mgmt.  
Risk & Vulnerability Mgmt.  
Zero Trust Access  
Secure Access

Mobile Threat Defense  
Network Access Mgmt.  
Web Application Firewall

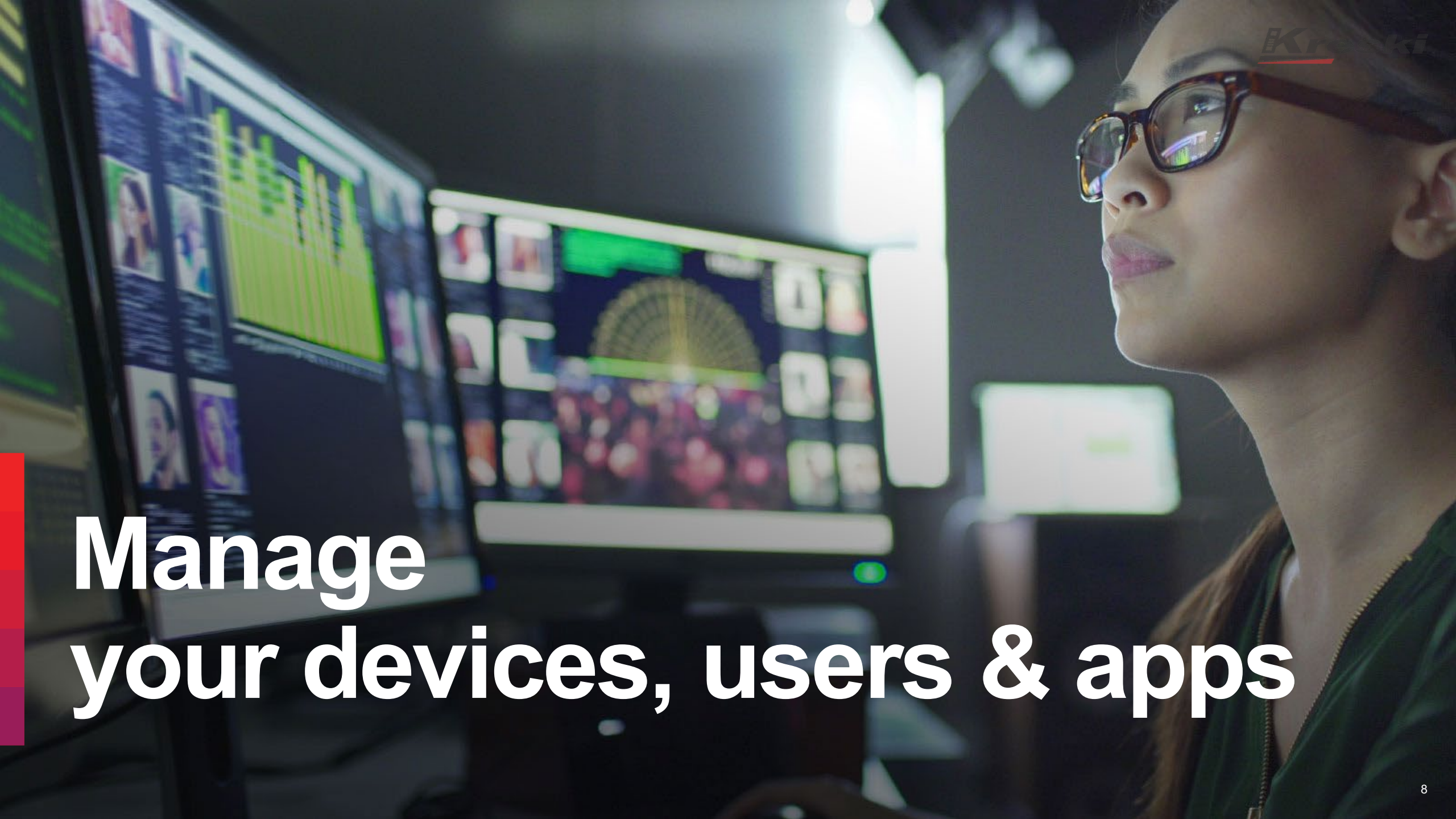
IT Service Mgmt.  
IT Asset Mgmt.  
Software License Optimization

Enterprise Service Management

- Human Resources
- Facilities
- Project Management
- Governance, Risk & Compliance

## Service & Asset Management

**Service & Asset Management solutions** that give users consistently great experiences—and outcomes—across your organization.



**Manage  
your devices, users & apps**



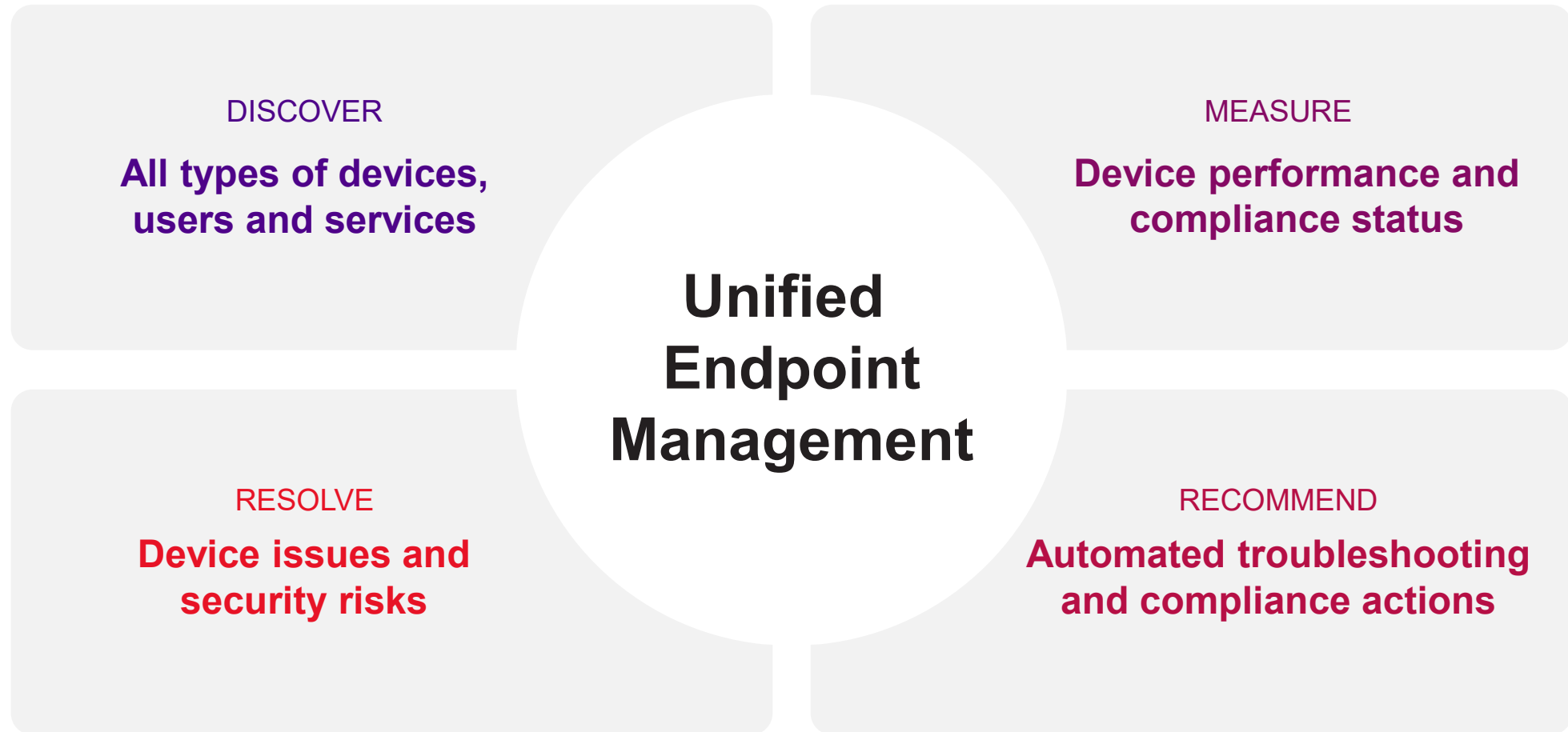


# There's a revolution at the edge

Driven by AI/ML, 5G, Mobile Devices, Wearables, Healthcare devices, IoT  
that requires a 360° view of your environment at all times

# Intelligent endpoint management for a 360° view of environment

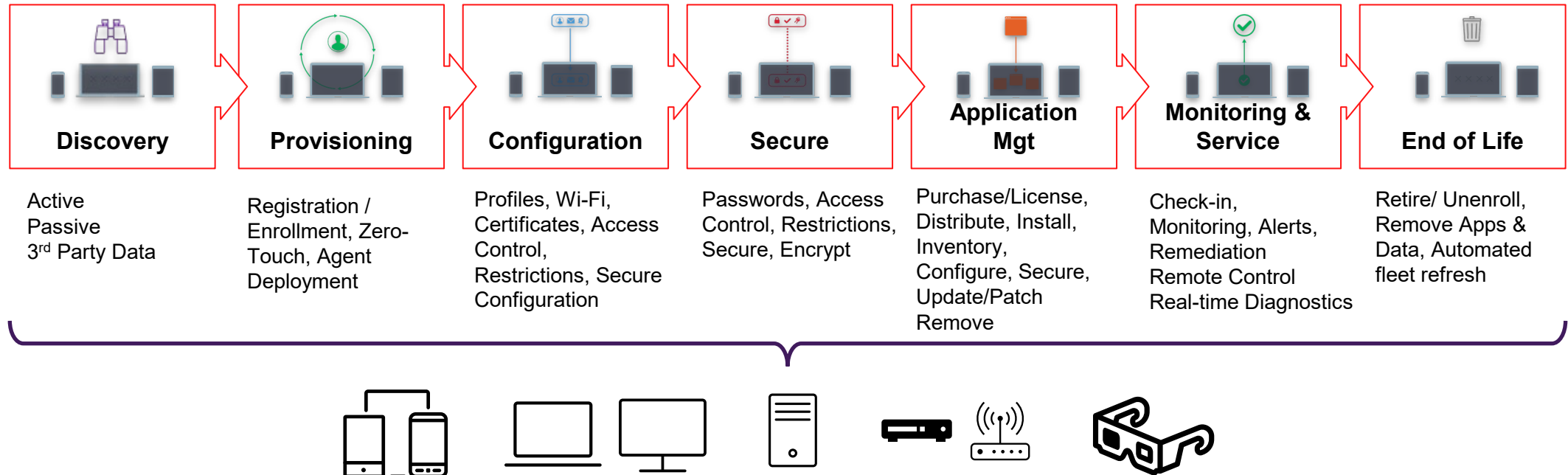
Unified endpoint management to increase IT efficiency and employee productivity



# End-to-end Unified Endpoint Management

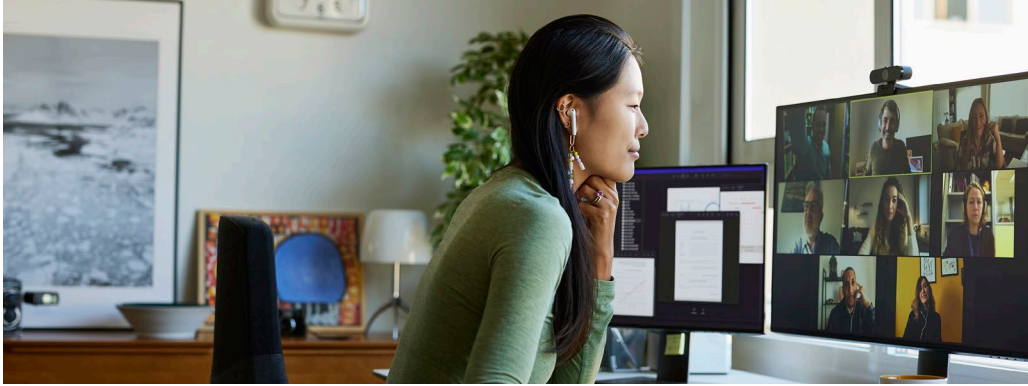
Employee Experience

Automation





# IT & Business Outcomes



## IT outcomes

- Unified management regardless of asset or device location
- Ensure privacy and compliance
- Better on-boarding process



## Business outcomes

- Reduce cost and complexity
- Empower workers (rugged devices and kiosks)
- Better on-boarding with devices

# Ivanti UEM/MDM Differentiators

## Category Leadership

### Analyst Recognition

- Gartner=> 2022 Leader for UEM Tools
- KuppingerCole =>Overall Leader for UEM Leadership 2023
- Forrester =>UEM WAVE Leader
- G2 Badge=> Highest Enterprise User Adoption Summer '23 (Ivanti Neurons for UEM)

## Comprehensive UEM Portfolio

Patch + Security + DEX + MDM + RBVM

- Neurons for UEM
- Neurons for Patch Management
- Neurons for Patch Intelligence
- Neurons for DEX
- Neurons for MDM
- Neurons for MTD (iOS + Android)
- Neurons for ZSO (macOS, iOS, Android, Windows)
- Neurons Patch for Intune
- Neurons for RBVM

## Complete OS Support

All Major OS's- Day Zero Support

- Chrome OS
- Android
- Windows
- MacOS
- iOS
- Linux
- IoT devices
- Rugged devices (HoloLens, Oculus, Zebra)

## Additional Capabilities

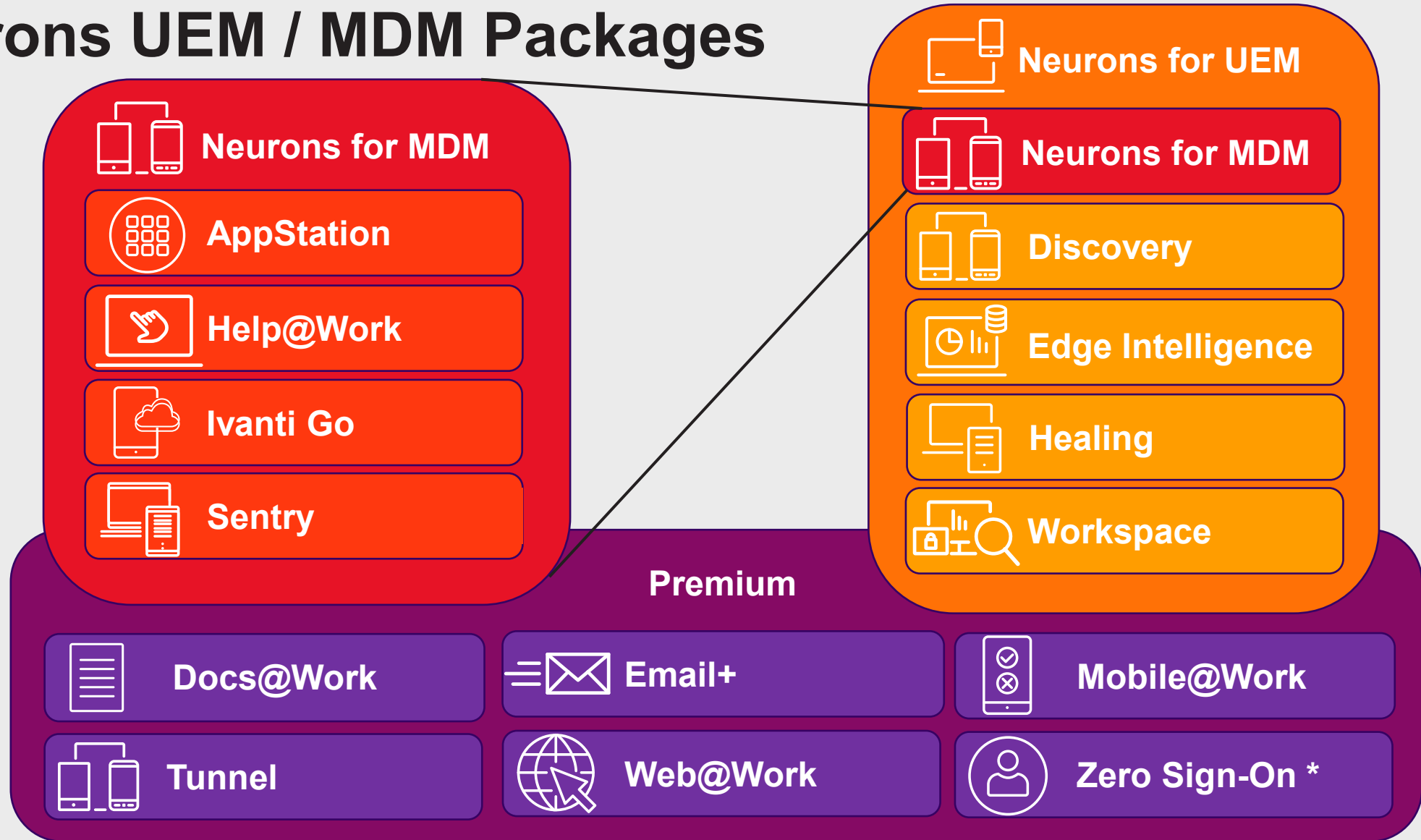
On-Prem capabilities + Large Technology Ecosystem of Partner Integrations

+ other cross-sell solutions:

- Neurons for Asset Management
- Neurons for Service Management
- Neurons for Healing
- Neurons for Spend Intelligence
- Neurons for Service Mapping
- Neurons for GRC



# Neurons UEM / MDM Packages

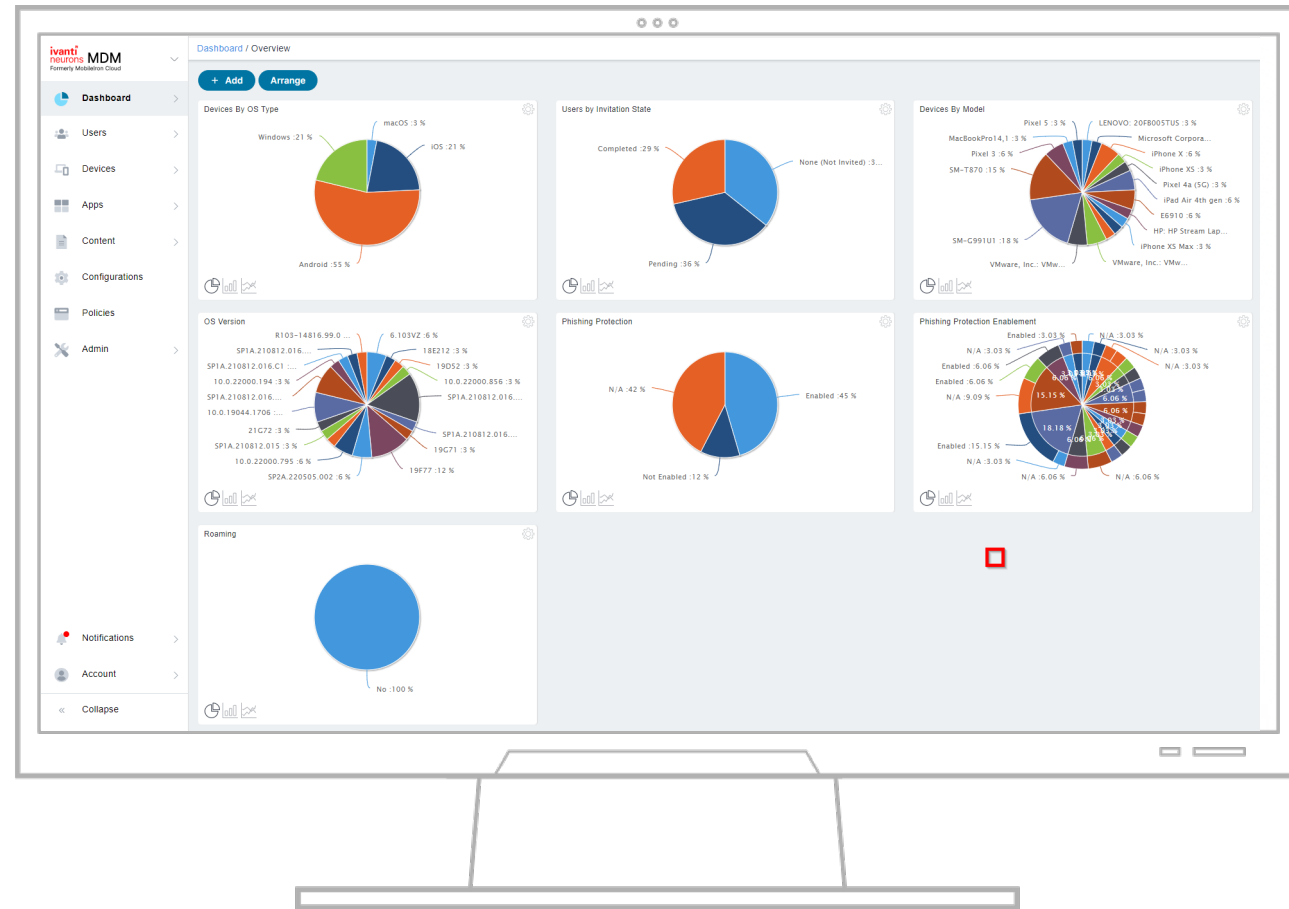


\* Only for a single application

# Ivanti Neurons for MDM

## Cloud-Based MDM Solution

**Ivanti Neurons for MDM** enables secure access to data and apps on any device (these include iOS, Android, macOS, ChromeOS, Windows devices as well as other immersive and rugged devices such as HoloLens, Oculus and Zebra) for your Everywhere Workplace.



# Neurons for MDM vs. MDM Premium

How do legacy MobileIron licenses map to new Ivanti licenses?

- MobileIron Platinum license maps to Ivanti Neurons for MDM Premium license.
- MobileIron Gold License maps to Ivanti Neurons for MDM Premium license. Gold customers need to upgrade to Ivanti Neurons for MDM Premium license.
- MobileIron Silver license maps to Ivanti Neurons for MDM license.

	Ivanti Neurons for MDM	Ivanti Neurons for MDM Premium
Features		
Android / iOS / macOS / Windows management	■	■
SaaS or on-premises deployment	■	■
AppStation (MAM only)	■	■
App catalog	■	■
Help@Work remote support	■	■
Sentry	■	■
Tunnel VPN (Android, iOS, macOS, Windows)		■
AppConnect		■
Email+ client		■
Docs@Work / Web@Work		■
Device compliance		■
Office 365 app protection		■
Ivanti Access - Conditional Access (unlimited apps)		■
Ivanti Access - Zero Sign-On (one app only) Includes: Passwordless multi-factor authentication (MFA)		■



# Simple Onboarding and Provisioning Process For IT

Neurons for MDM integration with Windows Autopilot, Apple Business Manager, Samsung Knox Mobile Enrollment and Android Zero Touch. Apply your configurations and user profiles to devices that come directly from third-party sources, giving your users the “white-glove” experience.

Neurons for MDM supports BYOD provisioning. It shouldn't matter who owns the hardware. Manage access to corporate information without invading the user's personal data.

Ivanti also supports multiple provision process with a multitude of endpoint devices, which includes:, NFC, Barcode, e-Mail, etc....



# App Distribute & Configuration

Secure distribute apps via iOS Managed Apps, Android Enterprise and Windows Store and enable easy configuration of app-level settings and security policies.

Create your own enterprise app storefront with Apps@Work for iOS, macOS and Windows.

App Catalog [Refresh Available Catalogs](#) ?

Find apps... 59 apps


Filters

OS

Type

Device Type

APP NAME	PLATFORM	AVG. RATING	USER DISTRIBUTION	GROUP DISTRIBUTION
AdvancedMD Mobile 4.5.5	iOS	★★★★★	0	1
Apps@Work 9.6.0.256	Windows	★★★★★	0	1
Box: The Content Cloud 5.7.8	iOS	★★★★★	0	0
Corona Checker 1.05	iOS	★★★★★	0	1
Crowd Strike Falcon 2022.03.2	iOS	★★★★★	0	0
Docs@Work 2.19.0.0.11-T9.4.0.0.7-11	Android	★★★★★	0	1
EMR Guide 1.0	iOS	★★★★★	0	1

Pulse Secure  Pulse Secure | Delegation Status: App is delegated

Details Distribution App Configurations Reviews App Config Feedback

App Configurations Summary Managed Configurations for Android

Cancel Update






+ Add Description

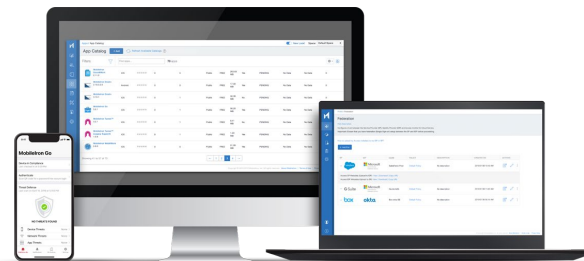
Managed Configurations

Apply these configurations to the app when silently distributed to the users.

- ☐ Blocks app from sharing widget across profiles.
- ☐ Blocks the user from uninstalling the app.
- ☐ Minimum version code
- ☐ Auto-launch on install

Managed Configurations ?

Configuration Name	Value
Connection Name VPN Connection Name (Required)	Acme Gizmo 
URL VPN Connection URL (Required)	connect.acmegizmo.com 
Authentication Type VPN Authentication Type: CertAlias = 1 or UserPass = 2	userpass
Username VPN Username	<input type="text"/> 
Password VPN Password	<input type="password"/> 
Username2 VPN Username2	<input type="text"/> 





# Most demanded use cases for device management

Choose OS

mac

Windows

iOS

Android

macOS

Windows

iOS

Android

Configuration Setup

Upload .xml file to create the custom configuration settings.

File data

No file selected

Drag and drop file here

or

Choose File

File for inclusion on device

<b>Privacy</b> Define Privacy settings. <div> <div>OS</div> <div>OS</div> <div>OS</div> <div>OS</div> </div>	<b>Certificate</b> Adding certificates allows devices to establish trust with servers and networks. <div> <div>OS</div> <div>OS</div> <div>OS</div> <div>OS</div> </div>	<b>Default App Runtime Permissions</b> Set defaults for application runtime permissions (Android enterprise) <div> <div>OS</div> </div>	<b>Identity Certificate</b> Add certificates to allow devices to authenticate to server and network resources. <div> <div>OS</div> <div>OS</div> <div>OS</div> <div>OS</div> </div>	<b>Passcode</b> Define the passcode requirements for devices. <div> <div>OS</div> <div>OS</div> <div>OS</div> <div>OS</div> </div>	<b>Android Work Challenge</b> Set the work profile password. <div> <div>OS</div> </div>	<b>Content Caching</b> Create Content-Caching configuration. <div> <div>OS</div> </div>	<b>Custom</b> Import and distribute a predefined configuration file. <div> <div>OS</div> <div>OS</div> <div>OS</div> <div>OS</div> </div>
<b>Exchange</b> Configure ActiveSync/EWS based email for devices. <div> <div>OS</div> <div>OS</div> <div>OS</div> <div>OS</div> </div>	<b>Wi-Fi</b> Configure the Wi-Fi network that devices can connect to. <div> <div>OS</div> <div>OS</div> <div>OS</div> <div>OS</div> </div>	<b>MobileIron Tunnel</b> Create Per-App VPN Configuration to use with the MobileIron Tunnel app. <div> <div>OS</div> <div>OS</div> <div>OS</div> <div>OS</div> </div>	<b>VPN</b> Configure VPN that devices can use to connect to specified apps. <div> <div>OS</div> <div>OS</div> <div>OS</div> <div>OS</div> </div>	<b>Office 365 Auto Account Creation</b> Configure Office 365 applications <div> <div>OS</div> </div>	<b>macOS Kernel Extension Policy</b> Controls restrictions and settings for loading User Approved Kernel Extensions. <div> <div>OS</div> </div>	<b>Privacy Preference</b> Create Privacy Preference configuration <div> <div>OS</div> </div>	<b>iOS Restrictions</b> Define which features are enabled on iOS devices. <div> <div>OS</div> </div>
<b>macOS Restrictions</b> Define which features are enabled on macOS devices. <div> <div>OS</div> </div>	<b>Windows Restrictions</b> Define which features are enabled on Windows devices. <div> <div>OS</div> </div>	<b>App Control</b> Create allowed and disallowed rules for apps. <div> <div>OS</div> <div>OS</div> <div>OS</div> <div>OS</div> </div>	<b>Software Updates</b> Create rules for Software Updates. <div> <div>OS</div> <div>OS</div> <div>OS</div> <div>OS</div> </div>	<b>Anti-phishing Protection</b> Configuration to prevent phishing attempts on MTD enabled devices. <div> <div>OS</div> <div>OS</div> </div>	<b>AppConnect Device</b> Define security settings for AppConnect-enabled apps on devices. <div> <div>OS</div> <div>OS</div> </div>	<b>Google Account</b> Connect iOS or Android enterprise devices to a Google Account. <div> <div>OS</div> <div>OS</div> </div>	<b>MobileIron Threat Defense Local Actions</b> Configure MTD actions to be taken on device. <div> <div>OS</div> <div>OS</div> </div>
<b>MobileIron Threat Defense Activation</b> Create an activation configuration by entering a vendor-specific license key and distribute to <div> <div>OS</div> <div>OS</div> </div>	<b>MAM Only</b> Apply MAM Only behavior to devices. <div> <div>OS</div> <div>OS</div> </div>	<b>Web Clip</b> Add an icon on devices that will launch a specified web page. <div> <div>OS</div> <div>OS</div> </div>	<b>Android Encryption</b> Define device encryption requirements for Android devices in Device Admin mode. <div> <div>OS</div> </div>	<b>Lockdown &amp; Kiosk: Android Device Admin Mode</b> Define which features and apps are restricted on Android devices <div> <div>OS</div> </div>	<b>Lockdown &amp; Kiosk: Android enterprise</b> Define which features and apps are restricted on Android enterprise devices. <div> <div>OS</div> </div>	<b>Lockdown &amp; Kiosk: Samsung Knox Standard</b> Define which features and apps are restricted on Samsung Knox Standard devices. <div> <div>OS</div> </div>	<b>Samsung Phone Restrictions</b> Configure cellular restrictions for Samsung devices <div> <div>OS</div> </div>
<b>Android Shortcut</b> Add a shortcut for Android devices in kiosk mode that will launch a specified web page. <div> <div>OS</div> </div>	<b>SafetyNet Attestation</b> Keep Android devices secure with Google's SafetyNet device attestation APIs. <div> <div>OS</div> </div>	<b>Advanced Android Passcode and Lock Screen</b> Configures password and lockscreen requirements for Android devices. <div> <div>OS</div> </div>	<b>eSIM</b> Create a eSIM configuration to enable cellular network on the devices <div> <div>OS</div> </div>	<b>Windows Hello for Business</b> Enable users to login to Windows using Active Directory or Azure Active Directory account. <div> <div>OS</div> </div>	<b>APN Android APN Settings</b> Add custom Android APN settings for Samsung and Android P devices. <div> <div>OS</div> </div>	<b>Email</b> Configure POP/IMAP email for devices. <div> <div>OS</div> </div>	<b>CalDAV</b> Connect iOS devices to a CalDAV server. <div> <div>OS</div> </div>
<b>CardDAV</b> Connect iOS devices to a CardDAV server. <div> <div>OS</div> </div>	<b>Subscribed Calendar</b> Define settings for calendar subscriptions. <div> <div>OS</div> </div>	<b>Aa Font</b> Install non-standard fonts to display your documents correctly to the users. <div> <div>OS</div> </div>	<b>VPN On Demand</b> Configure rules that will trigger iOS to setup a VPN connection. <div> <div>OS</div> </div>	<b>Always On VPN</b> Enable users to login to Windows using Active Directory or Azure Active Directory account. <div> <div>OS</div> <div>OS</div> </div>	<b>Per-App VPN</b> Define the list of Applications that can use pre-configured VPN settings. <div> <div>OS</div> </div>	<b>MobileIron Tunnel (On Demand)</b> Create a VPN configuration to use with the MobileIron Tunnel app <div> <div>OS</div> <div>OS</div> </div>	<b>LDAP</b> Define the LDAP server that devices can connect to for corporate directory information. <div> <div>OS</div> <div>OS</div> </div>
<b>Web Content Filter</b> Define web filter rules for Mobile Safari on iOS devices. <div> <div>OS</div> <div>Supervised</div> </div>	<b>Managed Domains</b> Manage domains for Mail and Safari. <div> <div>OS</div> <div>8+</div> </div>	<b>Global Proxy</b> Configure devices to forward HTTP traffic to a proxy server. <div> <div>OS</div> <div>Supervised</div> </div>	<b>AirPlay</b> Configure devices to display media on another Apple device using AirPlay. <div> <div>OS</div> <div>OS</div> <div>OS</div> </div>	<b>AirPrint</b> Configure devices to connect to a printer via AirPrint. <div> <div>OS</div> <div>OS</div> <div>OS</div> </div>	<b>Single Sign-On (SSO)</b> Configure Enterprise SSO, Extensible SSO and Extensible SSO Kerberos <div> <div>OS</div> <div>OS</div> <div>OS</div> </div>	<b>APN</b> The APN configuration has been deprecated by Apple. Please use the Cellular configuration. <div> <div>OS</div> </div>	<b>Active Directory</b> Configure a macOS device to join an Active Directory (AD) domain. <div> <div>OS</div> </div>
<b>iOS Telecom Presets</b> Define default settings for Voice Roaming, Data Roaming and Personal Hotspot. <div> <div>OS</div> </div>	<b>Cellular</b> Configure the cellular network settings for devices. <div> <div>OS</div> </div>	<b>MI Client Privacy</b> Configure MI Client Privacy Configuration <div> <div>OS</div> <div>OS</div> <div>OS</div> </div>	<b>Single App Mode</b> Restrict iOS devices to run only one app. <div> <div>OS</div> <div>Supervised</div> </div>	<b>Device Wallpapers</b> Install wallpapers on the devices. <div> <div>OS</div> <div>OS</div> <div>OS</div> <div>OS</div> </div>	<b>Apple TV</b> Define the language and locale for Apple TVs. <div> <div>OS</div> <div>Supervised</div> </div>	<b>Default Device Name</b> Define a default device name for iOS 8 Supervised devices. <div> <div>OS</div> <div>8+ Supervised</div> </div>	<b>Network Usage</b> Define the network usage rules for a list of iOS applications. <div> <div>OS</div> <div>9+</div> </div>


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# Comprehensive Policies to be applied automatically


With Neurons for MDM, policy you can enforce actions to keep your devices secure, with built in tiered compliance


Policies


Choose Policy Type [Cancel](#)



**Compromised Devices**  
 Choose the actions to take if a compromised (ex: jailbroken) device is detected.



**Data Protection/Encryption Disabled**  
 Choose the actions to take if a device does not have a passcode or encryption enabled.



**International Roaming**  
 Choose the actions to take if a device is outside its home country



**MDM / Device Administration Disabled**  
 Choose the actions to take if the MDM relationship is severed


**Out of Contact**  
 Choose the actions to take if the device has not checked in for a specified range of hours or number of days.


**MI Client Out of Contact**  
 Choose the actions to take if the client has not checked in for a specified range of hours or number of days.


**Windows Hardware**  
 Choose the actions to take if there are changes detected in a device's hardware inventory


**Custom Policy**  
 Create a custom policy. Set conditions and specify related actions.


**Allowed Apps**  
 Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

Define Conditions

Set policy conditions that trigger actions when conditions are met.

ANY

ALL

of the following rules are true:

Last Check-in

is greater than

24

hou

ago

+

+

- AND -

+

+

-

Last Check-in is greater than 24 hours ago and

Actions (8)

☒ Monitor

- Send Email and Pu
- Wait - 1 HOURS
- Block
- Wait - 1 HOURS
- Quarantine (8 of 11 actions selected) [View Details](#)
- Wait - 1 HOURS
- Retire
- ON Send a notification when the device comes back into compliance. [View Message](#)

# Secure Connectivity: Ivanti Sentry and Ivanti Tunnel

Enable your remote workforce with secure connectivity

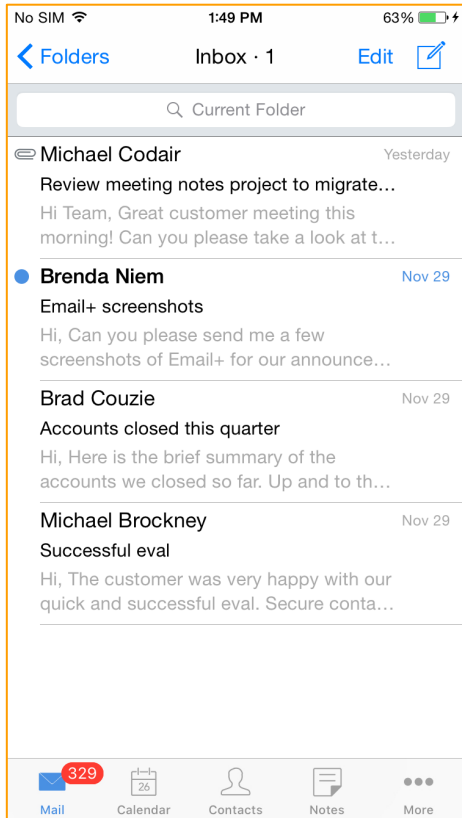
Ivanti Sentry, an intelligent security gateway, and Ivanti Tunnel, a secure VPN solution, allow you to quickly enable your remote workforce with secure connectivity to apps on premises and in the cloud.

- Conditional access
- Data encryption across all networks
- Password-less authentication

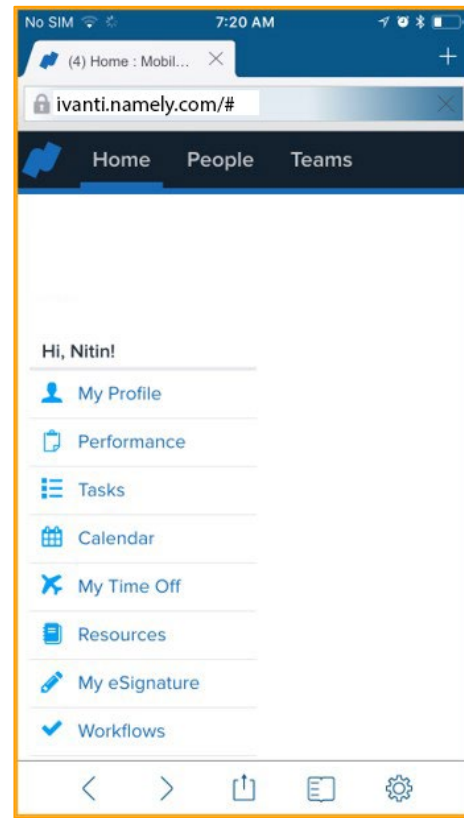


# Neurons for MDM Premium: Secure Productivity Apps

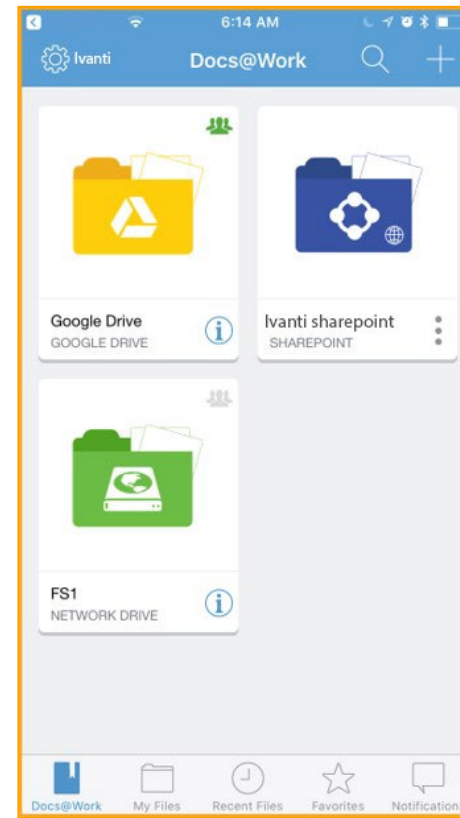
Provide tools for employees to stay productive.



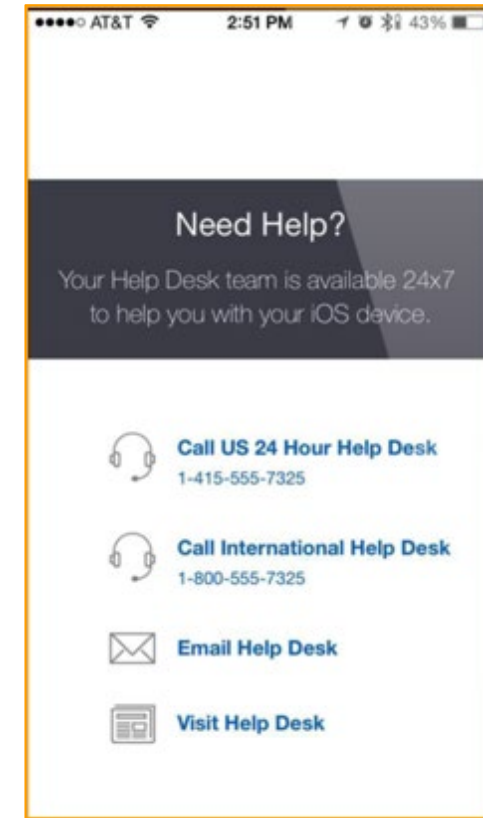
Email+



Web@Work



Docs@Work



Help@Work

# Key Use Cases

## Any device, Any OS

Manage any complex environments at scale

- Mix of multi-OS
- Corporate owned
- BYOD
- IT Scalability – fast and reliable deployment



## Frontline Workers

Empowers frontline workers across all industries

- Easily manage and secure shared devices
- Increase productivity among frontline workers
- Support globally dispersed workforce at scale



## BYOD

Reduce costs and complexity managing BYOD

- Automated BYOD configuration process
- Secure corporate data while ensuring privacy
- Reduced helpdesk calls and errors in the field



## Foundation for Endpoint Security

Mobile Threat Defense

- Threat protection
- Anti-phishing
- Visibility into application and device risks

Zero Sign-On

- Eliminate passwords from the equation





# Case Studies

# Mobile Device Management Key to Efficiency and Productivity

*“Other applications failed to meet many of our requirements. Also, we received positive feedback about technical support from the users. We are quite satisfied with our long-term collaboration with Ivanti and its business partner Go On Teknoloji.”*

Gokhan Isak, Network and Security Engineer

Industry: Media & Entertainment



Discover

Manage

Secure

## Challenges

- Major objective was to keep a mobile-device inventory and ensure its management remotely.
- On-going needs of mobile device users
- MS-Sharepoint used for creating a double-edged file management system
- Facilitate access to data for senior managers, officers engaged in approval mechanisms, call center management teams and the VIP customer support team

## Solutions

- Ivanti Neurons for MDM Premium

## Outcomes

- 70% faster access to information and data
- 34% increase in efficiency savings of 58 minutes per day in support time
- An uninterrupted working environment that supports remote work
- Elimination of the mobile device management load on IT support teams

# Kingston University London



**We have seen significant savings in asset and warranty management, by proactively monitoring device health, such as battery performance, Ivanti gives us real-time actionable intelligence, so we can automate or make more informed decisions and keep our users productive.”**

“Hyperautomation  
allows us ‘contactless  
intervention’ and makes  
us more efficient and  
effective.”

**Jesse Miller**

IT Specialist, SouthStar Bank

# Business Outcomes

## Fortune 20 Organization:

Found **70K devices**  
not accounted for

## Kingston University

Real-time actionable  
intelligence to make **more  
informed decisions** and  
keep users productive

## Transportation Organization:

Found and secured  
**30% more devices**



## MarathonOil®

**Saved 70%** of previous cost,  
which amounted to nearly a half  
million dollars a year



## City of Seattle

**Improved Efficiency  
& Accountability**



## VICTORIA UNIVERSITY

**Improved NPS score**  
from 54 to 90



# Leader in the 2022 Gartner® Magic Quadrant™ for Unified Endpoint Management Tools

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Gartner, Magic Quadrant for Unified Endpoint Management Tools, Tom Cipolla, Dan Wilson, Chris Silva, Craig Fisler, 1st August 2022

Figure 1: Magic Quadrant for Unified Endpoint Management Tools



Source: Gartner (August 2022)

# Key takeaways

## A single source of truth

- Discover/inventory all endpoints in real-time
- Complete visibility into IT asset
- Accurate/actionable insights

## Optimized IT for the Everywhere Workplace

- AI-powered self-healing and self-service devices
- Proactive IT
- Fast and effective IT actions to keep employee productive

## Modern UEM for Digital Experience

- Personalized, contextualized employee experience
- Secure access to corporate resources from anywhere
- Support remote/hybrid workforce at scale

# Thank you

**ivanti**

# Confidentiality Notice

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# Appendix

**IMPORTANT: DO NOT ALTER SLIDES IN THIS SECTION**



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Ivanti Neurons for MDM

**“Simple and intuitive interface  
which makes it easy to operate the  
product.”**

Project Manager, *Retail Industry*

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## Ivanti Neurons for MDM

**“I like how it can easily be integrated with Microsoft Active Directory.”**

— Project Manager, Retail Industry



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## Ivanti Neurons for MDM

**“I really like the attractive dashboard reporting system which provides visibility of mobile devices.”**

Project Manager, Retail Industry

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## Ivanti Neurons for MDM

"Ivanti Neurons also offers a BYOD portal for users to bring their own devices without compromising our network and device security."

IT Manager, *IT Industry*



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## Ivanti Neurons for MDM

**“It has robust security for us to enforce device encryption, set up strong password policies and remotely wipe devices in case of loss.”**

— Data Analyst, *Healthcare and Biotechnology*



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## Ivanti Neurons for MDM

**“It is a comprehensive solution with extensive features and capabilities to effectively manage and secure mobile devices within our organization.”**

— Data Analyst, *Healthcare and Biotechnology Industry*

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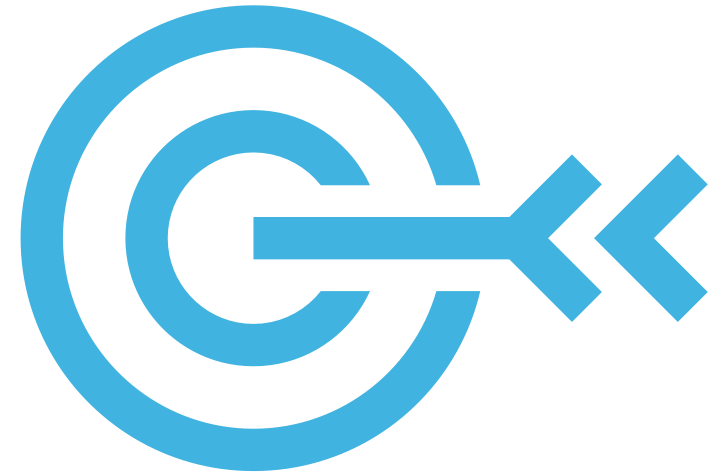
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## Ivanti Neurons for MDM.

“Fantastic experience using the mobile  
device management (Cloud based).”

**Manager of IT Services,**  
*IT Security Services Industry*



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## Ivanti Neurons for MDM

**“It offers the most holistic  
approach to device management  
of all MDM solutions.”**

Senior Network Engineer,  
*Energy and Utilities Industry*

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Ivanti Neurons for MDM

**“It has management capabilities that support a wide range of devices including iOS and Mac.”**

Network Engineer, *Energy and Utilities Industry*

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## Ivanti Neurons for MDM

“I am a huge fan of their centralized console that enables us to perform a vast majority of our main tasks with minimal efforts.”

Network Engineer,  
*Energy and Utilities Industry*

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## Ivanti Neurons for MDM

"It simplifies navigation and streamlines efficient operations."

IT Technician,  
*Healthcare and Biotechnology Industry*

